

ER-A280 Series Frequently Asked Questions and Answers

**Please note, it may be useful to search the Electronic
Version of both the Programming & Instruction
Manuals**

Last Updated 13th October 2009

[1. Programming Questions](#)

1.1 SSR

Q. Within Service mode what is the section called SSR used for.

A. SSR is used to enter any future SSP's.

1.2 Service mode

Q. How do you get into Service Mode?.

A. There are 2 ways to enter Service mode 1. Press mode followed by 99999999 or push the reset button on the side

1.3 SD Card

Q. Is it possible to use the same SD card on the ER-A280 that I use on the UP-800 and UP-3500?.

A. Yes, In Windows on a PC you need to create a folder called ECRXXX06 within the existing Sharp folder

1.4 Display format

Q. Is it possible to set the operator display to show the items on 1 line

A. Yes, Set 986B=6 this will show the QTY,TEXT but no Price

1.5 Minimum Age

Q. Is it possible to set a minimum age against a PLU

A. Yes, within the Article - PLU/EAN programming you enable the AGE VERIFY option. When this PLU is sold a prompt will appear on the screen.

1.6 Minimum Age

Q. Is it possible to set a minimum age against a Dept so that any item within this will alert the operator for Age Verify when they are sold

A. Yes, within the Article – Dept programming you need to enable the AGE VERIFY option.

1.7 Com Ports

Q. Do any of the com ports provide 5v power

A. Yes, Com port 2

1.8 Kitchen Printing

Q. Can I connect a remote kitchen printer.

A. No

1.9 Macros

Q. How many sequences can be contained in a Macro

A. 25

1.9 All Ram Backup Macro

Q. Is it possible to create a macro that will perform an all Ram Backup and then return to Reg position

A. Yes, the following sequence will work

17(mode)

10(9)

10

10

10

10

10

10

10

20(enter)

4(3)

20

20

20

6(5)

20

15(cancel)

15

15

15

1.10 Diagnostics secret code.

Q. When trying to access the Diagnostics menu within Service mode

A. The secret code is 907. (decimal point)

2. PC LINK

2.1 Application Error

Q) When starting PC link a windows error occurs and the application exits.

A) PC Link for the ER-A280 requires .Net 3.5 or higher to be installed

2.2 Supported O/S

Q) Which operating systems does PC LINK support

A) Windows XP SP3 (32 Bits) and Windows Vista Ultimate SP1 (32 Bit)

2.3 Features

Q) Which features are available with ER-A280 PC LINK?

A) Graphic & Text Logo download, PLU editing, Dept editing, Tax Rate, VAT ID plus
ALL RAM BACKUP